

Department / Function / Process _____
Operational & Financial Impacts

| Timing / Duration | Operation Impacts | Financial Impact |
|-------------------|-------------------|------------------|
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Timing: Identify point in time when interruption would have greater impact (e.g., season, end of month/quarter, etc.)

Duration: Identify the duration of the interruption or point in time when the operational and or financial impact(s) will occur. • < 1 hour

- >1 hr. < 8 hours
- > 8 hrs. <24 hours
- > 24 hrs. < 72 hrs.
- > 72 hrs.
- > 1 week

- > 1 month
 Considerations (customize for your business)

Operational Impacts

- Lost sales and income
- Negative cash flow resulting from delayed sales
- Increased expenses (e.g., overtime labor,
- Regulatory fines
- Contractual penalties or loss of contractual bonuses
- Customer dissatisfaction or defection
- Delay executing business plan or strategic initiative

Financial Impact

- Quantify operational impacts in financial terms.
- or income
- outsourcing, expediting costs, etc.)